

Retail Leader Internship Program at Ross Stores, Inc.

You are a college student with a desire to gain experience and learn how to be a manager. We are a growing Fortune 500 company looking to develop you into an executive leader.

A peek into what you'll be doing:

- **Perfecting Customer Service Skills**
 - Enthusiastically greeting customers while giving them a well-merchandised, clean, & sized store
 - Learning to forecast staffing needs accurately and building effective schedules
- **Becoming a Merchandise Maven**
 - Ensuring proper customer service merchandise presentation and organization
 - Confirming proper markdowns
- **Driving Great Contribution by being an Operations Chief**
 - Learning the retail operations of a multi-million dollar store
 - Actively participating in and leading Store Leadership visits to gain feedback in your assigned store, then enacting a plan to address the feedback
- **Being an Integral Part of the Management Team While Improving Your Leadership and Organizational Development Skills**
 - Supporting the recruiting, hiring, training and development of friendly, energetic & talented associates
- **Working With and Leading Great/Exceptional People**
 - Creating a TRUE culture through respect, recognition, & personal integrity
 - Developing associates through effective training and coaching to better improve their talents
- **Mastering the Art of Retail Supply Chain by Delivering the Treasure & Combating Theft**
 - Understanding and training associates on the stockroom process to get treasures off the truck and onto the floor quickly for our customers
 - Protecting treasures by partnering with our Loss Prevention experts on shrink initiatives & training associates on awareness and shortage goals

As a successful candidate, you are:

- **A Communicator** with excellent written and verbal communication skills to work with your bosses, your co-workers and your customers.
- **Friendly**, because you know that dealing with customers and employees requires a good attitude!

- **Quick, with a sense of urgency**, because retail is a fast-paced environment and doing 5 things at one time is a cake walk for you.
- **A Problem Solver**, because when people have questions, they come to the manager (or manager in training...).
- **Career Oriented** and thinking that retail management might be just the thing for you!
- **Capable** of standing and walking for prolonged periods of time (up to 8 hours per day), bending, crouching, and lifting or lowering objects up to 25lbs.
- **A Current College Student**, enrolled in a 4-year college degree program, currently in Junior standing and planning to graduate between December 2017 and August 2018.

About Ross Stores, Inc.

Ross Stores, Inc. is not just the store your mom brought you to for great deals and designer steals before school started each fall, we are the largest off-price apparel and home fashion chain in the United States. Ross is an S&P 500, Fortune 500, and NASDAQ100 (ROST) Company and the place to start your career in retail management. We operate over 1,342 Ross Dress for Less stores across 36 states, the District of Columbia, and Guam in addition to over 193 dd's DISCOUNTS stores in 15 states with more stores opening 3 times a year as we continue our growth. Store growth means more jobs being added to our company which means when you are ready for a promotion, there is a high probability there may be an opening available, and that probability goes up when you are open to relocation to new or other existing markets. We are looking for sharp, driven, hardworking individuals to come join our company in our Leadership Training Programs and grow with us as we get to over 2,000 stores nationwide. You can learn more about your future career at Ross on our website: www.rossstores.com/careers.

What makes someone successful in our programs?

When we ask our most successful hires, they say... a strong commitment to working hard, developing teams and people while providing the best customer service & delivering bargains!

Here are a couple success stories from former students like you:

Chris joined Ross in 2012 as an Assistant Store Manager (ASM) in our College Recruit program out of Philadelphia and graduated from Saint Joseph's University. Less than a year after joining, Chris promoted quickly to Store Manager. Chris was challenged again taking on a more complex store and also became a College Recruiting Champion for the market helping us recruit, train, and retain fellow hires within our programs. In February of 2016, Chris was promoted to District Manager in Training and relocated to the Bay Area, California.

Elaine started with us in 2011 after graduating from Howard Payne University as an Assistant Store Manager (ASM) in our College Recruit program. After 2 years, Elaine expressed interest in growing internally within Human Resources and is now our rock star Human Resources Coordinator for Region 2 (Texas, Colorado, Arizona, New Mexico & Wyoming).

If you're motivated to become the next rock star within our organization, apply today!